

IMPORTANT NOTICE

RE: XXX-XXX-XXXX-XXX



October 8, 2004

XXXXXX
XXXXXX XXXX
XXXXXX, XX XXXXX

Dear XXXXX:

Until very recently, 24/7 Communications, Inc. ('24/7') had been providing your **local telephone service** (dial tone) over the resold facilities of SBC California Telephone Company. As you may be aware, 24/7 is no longer able to provide your **local telephone service**.

But for the terms of the [tariff/agreement] governing 24/7's service to you, once 24/7's account with SBC California was disconnected, your **local telephone** service would have been disconnected, too. To prevent your service from being disconnected without notification to you, SBC California began providing local telephone service to you on October 8, 2004. You can continue receiving this service through November 8, 2004. You will be billed by SBC California for services provided to you during this transition period at our prevailing tariff rates.

Important: To continue to receive service after November 8, 2004, you must arrange for service with one of the **local telephone service** providers in your area. Before that date, you must contact the provider you prefer to arrange for service. Contact numbers for the local telephone providers in your area are available in your local telephone directory. You must make arrangements with a provider before November 8, 2004 to avoid interruption of your service.

Should you wish to continue receiving SBC California service after November 8, 2004, please call our business office. The telephone number for the SBC California business office in your area is available in your SBC California White Pages directory.

Remember, you must act before November 8, 2004 to prevent a disruption in your **local telephone service**.

If you have changed your **local telephone service** provider since October 8, 2004, please disregard this letter.

Sincerely,

Dan Faustmann
Manager - SBC Special Markets Finance